

Services provided and included in fees

- The provision of accommodation, decoration, furnishings, carpets etc. plus the use of our lounge and dining room facilities suitably furnished and decorated.
- Meals are included and consist of breakfast, lunch and tea. Mid morning, afternoon and evening hot drinks with snacks. Suitable refreshments when required at other times of the day.
- Domestic services such as laundering of personal clothing (not including dry- cleaning), bed lined and blankets, towels etc. The provision of heating, lighting and electrical supply. The cleaning of bedrooms, public rooms and corridors etc is provided.
- The provision of towels, face cloths, soap, toilet rolls, light bulbs etc is included. Fair 'wear and tear' on furnishings and equipment including soft furnishings is included in the fee.
- The provision of personal care during the day and the night is included. The amount and type of care will vary and depends on your needs.
- When required, assistance with oral care, bathing, washing and dressing will be given. Assistance with mobility, help with toileting, provision of a commode when necessary.
- We will also provide opportunities for exercise and physical activities. We will assess the needs in relation to nutrition and monitor weight gain or loss.
- The health of each Resident will be assessed on a daily basis and the Resident's General Practitioner will be called in as and whenever necessary.
- Medication and drugs will be safely stored and issued to the Resident in accordance with the doctor's instructions and reordered as necessary. Records are kept on all medication used.
- A telephone shall be provided for use by Residents, which can be used in private although the cost of the calls will be the Resident's responsibility.

ADDITIONAL SERVICES NOT INCLUDED IN FEES

A Resident may require services that are not detailed above and we will facilitate access to these as required for an additional charge. Examples of such services are; hairdressing or hair cutting, private chiropody or dentistry, private hearing or sight tests, newspapers and magazines, personal telephone calls, personal television, incontinence pads, personal toiletries, clothing etc.